


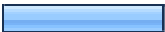


### 1. Your Library:

	Response Count
	758
<b>answered question</b>	<b>758</b>
<b>skipped question</b>	<b>0</b>

### 2. What library system are you a member of?

		Response Percent	Response Count
Lewis & Clark Library System		19.8%	150
<b>Lincoln Trail Libraries System</b>		<b>29.4%</b>	<b>223</b>
Rolling Prairie Library System		26.8%	203
Shawnee Library System		24.0%	182
Other (please specify)		0.0%	0
		<b>answered question</b>	<b>758</b>
		<b>skipped question</b>	<b>0</b>












### 3. What type of library are you affiliated with

		Response Percent	Response Count
Academic		8.3%	63
<b>Public</b>		<b>59.9%</b>	<b>454</b>
School		23.9%	181
Special		5.7%	43
School/Public		0.8%	6
Consortium		1.3%	10
Other (please specify)		0.1%	1
		<b>answered question</b>	<b>758</b>
		<b>skipped question</b>	<b>0</b>

**4. What is your service population? (for schools and academic libraries this is the head count for the fall semester including students and faculty; for special libraries this is employees and clientele; for schools this is a district head count)**








		Response Percent	Response Count
Less than 500		13.7%	104
500 -- 1,000		13.1%	99
1,000 - 3,000		14.6%	111
<b>3,000 - 7,500</b>		<b>20.7%</b>	<b>157</b>
7,500 -- 15,000		14.6%	111
15,000 - 30,000		9.8%	74
Over 30,000		12.0%	91
Don't Know		1.5%	11
<b>answered question</b>			<b>758</b>
<b>skipped question</b>			<b>0</b>

## 5. What is your position with the library?

		Response Percent	Response Count
Director		24.9%	189
Library Media Specialist		12.7%	96
Assistant Director		2.9%	22
Department Head/Manager		5.4%	41
Librarian		16.5%	125
Paraprofessional/LTA		4.9%	37
Library Clerk		8.7%	66
Trustee		13.3%	101
Agency Administrator		0.0%	0
System Staff Member		1.2%	9
UnPaid Staff		0.3%	2
Other (please specify)		9.2%	70
		<b>answered question</b>	<b>758</b>
		<b>skipped question</b>	<b>0</b>

**6. The mission statement of an organization is a brief statement of why the organization exists and provides the foundation on which the organization will build its service program. (The following are some words or phrases that might be included in a mission statement. Please select up to 8 words or phrases that you believe might be included for a Southern System organization.)**

		Response Percent	Response Count
multitype		17.4%	130
leads or leader		3.9%	29
develops partnerships		24.8%	185
pursuit of excellent service		35.1%	262
proactive		8.8%	66
advocate		25.3%	189
creating opportunities		24.4%	182
network		26.0%	194
strengthen and expand		31.0%	231
build capacity		4.2%	31
cultivate leadership		6.2%	46
connecting		17.2%	128
<b>sharing resources</b>		<b>77.1%</b>	<b>575</b>
people of Southern Illinois		23.5%	175
cooperation		48.8%	364
collaboration		42.0%	313
equitable access		26.4%	197
maximize service		38.6%	288
community of libraries		24.1%	180

community of libraries & information agencies		45.8%	342
partners		16.8%	125
promote		20.8%	155
facilitate		19.6%	146
excellence		20.6%	154
enables libraries to provide better service		69.3%	517
Other (please specify)		6.4%	48
<b>answered question</b>			<b>746</b>
<b>skipped question</b>			<b>12</b>

**7. OPTIONAL: Suggest phrases or sentences to be used in a mission statement for a Southern System organization. (This can be a sentence or two or it can be descriptive words or phrases.)**

	Response Count
	160
<b>answered question</b>	<b>160</b>
<b>skipped question</b>	<b>598</b>




















**8. Please describe what a Southern System organization could be like in 5 years. (This can be a sentence or two or it can be just descriptive words or phrases.)**









	Response Count
	758
answered question	758
skipped question	0

**9. List words or phrases that describe what you value most about your current system.**

	Response Count
	758
answered question	758
skipped question	0

**10. All organizations have at the core some set of beliefs and values. In order to identify the most important of those values for a Southern System organization please select the words or phrases that best describe what this organization should stand for. -- We believe in . . . . . -  
 - We care about . . . . . -- We value . . . . . Please select up to 8 value words or phrases.**

		Response Percent	Response Count
Accessibility		55.5%	415
Accessible		10.4%	78
Cooperation		59.2%	443
Respect		37.0%	277
Creativity		13.9%	104
Privacy		12.6%	94
Confidentiality		15.2%	114
Open Communication		33.0%	247
Sharing		55.6%	416
Innovation		29.9%	224
Honesty		15.5%	116
Loyalty		5.3%	40
Integrity		28.7%	215
<b>Customer Satisfaction</b>		<b>59.9%</b>	<b>448</b>
Financial Stability		41.6%	311
Ethical Practice		19.5%	146
Open and Honest		12.4%	93
Fairness		17.2%	129
Teamwork		40.4%	302

Stability		16.4%	123
Adaptability		15.4%	115
Open-mindedness		12.0%	90
Collaboration		44.9%	336
Democracy		4.4%	33
Intellectual Freedom		33.6%	251
Diversity		21.7%	162
Other -- Please list		2.5%	19
<b>answered question</b>			<b>748</b>
<b>skipped question</b>			<b>10</b>

### 11. When you contact System staff, what do you contact them about?

	<b>Response Count</b>
	758
<b>answered question</b>	<b>758</b>
<b>skipped question</b>	<b>0</b>














### 12. What services should be retained as systems are re-envisioned for the future?



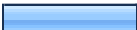



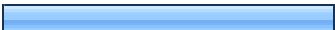

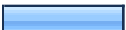




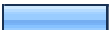






	<b>Response Count</b>
	758
<b>answered question</b>	<b>758</b>
<b>skipped question</b>	<b>0</b>




**13. What new system services would you like to have that aren't currently offered?**

	<b>Response Count</b>
	758
<b>answered question</b>	<b>758</b>
<b>skipped question</b>	<b>0</b>





**14. The area and per capita funding for library systems is received as a grant from the Secretary of State. Priority services for this funding are Delivery and consortia catalogs -- LLSAP's (system automation programs - - Gatenet, LINC, Silnet, RPLS). The following is a list of services not including Delivery and LLSAP that have been identified as part of what at least one system offers. Please select up to 12 services that you would like to see supported provided funding is available.**

		Response Percent	Response Count
Cooperative Purchase - E-Resources		32.2%	237
Firewall Installation & Maintenance		17.2%	127
Special Projects - Illinois Maps, WorldCat Local, Programapedia, PolyTalk,		11.8%	87
Advocacy		25.6%	189
Consulting - General		38.0%	280
Consulting - Public Library "Legal" issues		25.4%	187
Consulting - Budgeting & Finance		14.2%	105
Consulting -- Human Resource Questions		8.7%	64
Non-resident Cards/Fees		19.3%	142
Consulting -- Youth & Children's Services		24.7%	182
Consulting - Intellectual Freedom & Interlibrary Loan		12.8%	94
Consulting - Trustee & Board Development		11.3%	83
Consulting - Building & Space Planning		9.0%	66









Consulting - Information Literacy		10.7%	79
Consulting - Grants Assistance (all types of grants)		45.2%	333
Partners in local library grant projects		20.1%	148
Reciprocal Borrowing		66.1%	487
Consulting -- Technology		45.6%	336
Continuing Education		69.7%	514
Training		50.1%	369
Group Purchasing --WilsonSelect, Gale, Ebsco -- etc.		45.9%	338
Email provision to library personnel		18.0%	133
Plinkit (WebPage tool) training and support		15.2%	112
Cooperative Purchasing -- Tech support		25.8%	190
Online Newsletter		25.5%	188
Online Member Directory & general information		33.8%	249
Library Visits		15.5%	114
Professional Collection		8.4%	62
Online Education & Training (OPAL, Adobe Connect, iLINC)		28.5%	210
<b>Resource Sharing/Interlibrary Loan</b>		<b>70.0%</b>	<b>516</b>
PolyTalk (Multi-language Interpreter Network)		1.5%	11
Coordinate special interest group meetings		10.4%	77
Vendor Discounts -- B & T; DEMCO, Gaylord, BroDart etc		49.7%	366

ERate Support & Training		13.2%	97
On Demand Continuing Education & Training		22.9%	169
Other (please specify)		4.2%	31
<b>answered question</b>			<b>737</b>
<b>skipped question</b>			<b>21</b>

**15. Delivery and LLSAP are identified as high priority services. The following are more specific questions about those services that are more operational than strategic. How should the number of delivery stops per week be determined?**

		Response Percent	Response Count
Every library gets the same amount		4.4%	33
<b>Volume</b>		<b>66.9%</b>	<b>507</b>
Everyone gets at least 2 stops per week no matter if they have items to be picked up or not.		17.7%	134
Another Method -- Please describe		11.1%	84
<b>answered question</b>			<b>758</b>
<b>skipped question</b>			<b>0</b>



**16. What is the minimum number of delivery stops your library needs per week?**

		Response Percent	Response Count
1		10.6%	80
2		24.3%	184
3		18.5%	140
4		10.9%	83
5		23.6%	179
6		1.2%	9
7		1.3%	10
On Call		9.6%	73
<b>answered question</b>			<b>758</b>
<b>skipped question</b>			<b>0</b>

**17. OPTIONAL: Other comments or suggestions concerning delivery?**

	Response Count
	164
<b>answered question</b>	<b>164</b>
<b>skipped question</b>	<b>594</b>

**18. Another priority service that has been identified is the LLSAP (system automation programs - Gatenet, LINC, Silnet, RPLS). Is your library a member of the the LLSAP -- Gatenet, LINC, Silnet, RPLS? ( I-Share Libraries and libraries that have automation systems such as Follet should answer No.)**

		Response Percent	Response Count
Yes		78.2%	593
No		21.8%	165
answered question			758
skipped question			0

**19. What do you consider the primary purpose of the LLSAP (system automation programs such as Gatenet, LINC, Silnet, RPLS)?**






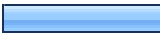














		Response Count
		536
answered question		536
skipped question		222








**20. Rate each of these modules that are often part of a shared LLSAP (system automation programs such as Gatenet, LINC, Silnet, RPLS) .**

	Not necessary	Nice to Have	Important	Essential	Unsure of Purpose	Rating Average	Response Count
Acquisitions	17.5% (94)	<b>26.6%</b> <b>(143)</b>	21.4% (115)	18.8% (101)	15.6% (84)	2.49	537
Cataloging	2.8% (15)	6.0% (32)	15.5% (83)	<b>72.3%</b> <b>(388)</b>	3.5% (19)	3.63	537
Circulation	2.0% (11)	2.2% (12)	11.0% (59)	<b>81.9%</b> <b>(440)</b>	2.8% (15)	3.78	537
Reserve Room	27.2% (146)	<b>31.7%</b> <b>(170)</b>	11.6% (62)	4.7% (25)	24.8% (133)	1.92	536
Materials Booking/Scheduling	14.2% (76)	<b>25.5%</b> <b>(137)</b>	20.9% (112)	15.6% (84)	23.8% (128)	2.50	537
Serials	8.6% (46)	22.2% (119)	26.4% (142)	<b>28.1%</b> <b>(151)</b>	14.7% (79)	2.87	537
Reports/Notices	2.6% (14)	10.4% (56)	25.9% (139)	<b>56.6%</b> <b>(304)</b>	4.5% (24)	3.43	537
Offline Circulation	11.9% (64)	<b>27.2%</b> <b>(146)</b>	22.2% (119)	12.3% (66)	26.4% (142)	2.47	537
Homebound/Outreach	12.7% (68)	<b>39.7%</b> <b>(213)</b>	23.8% (128)	9.7% (52)	14.2% (76)	2.36	537
School Homeroom	31.1% (167)	22.3% (120)	7.3% (39)	4.8% (26)	<b>34.5%</b> <b>(185)</b>	1.78	537
SIP/SIP2/NCIP (patron authentication for other products)	8.0% (43)	17.5% (94)	15.5% (83)	14.0% (75)	<b>45.1%</b> <b>(242)</b>	2.64	537
Online Catalog (OPAC)	1.5% (8)	4.5% (24)	16.6% (89)	<b>71.9%</b> <b>(386)</b>	5.6% (30)	3.68	537
Electronic Resource Management	5.0% (27)	22.5% (121)	<b>29.4%</b> <b>(158)</b>	26.8% (144)	16.2% (87)	2.93	537
Federated Searching	4.7% (25)	19.7% (106)	18.2% (98)	14.3% (77)	<b>43.0%</b> <b>(231)</b>	2.74	537





Holds/Request Management	2.4% (13)	6.0% (32)	18.8% (101)	<b>68.5%</b> <b>(368)</b>	4.3% (23)	3.60	537
Inventory	3.5% (19)	14.7% (79)	33.0% (177)	<b>41.9%</b> <b>(225)</b>	6.9% (37)	3.22	537
Interlibrary Loan Management	2.0% (11)	6.3% (34)	22.0% (118)	<b>65.5%</b> <b>(352)</b>	4.1% (22)	3.57	537
Other (please specify)							19
<b>answered question</b>							<b>537</b>
<b>skipped question</b>							<b>221</b>

## 21. Choose the top 8 services that you receive as part of your LLSAP membership that are the most important?






		Response Percent	Response Count
Software Installation		11.1%	54
Database Configuration		22.8%	111
Cataloging -- Connexion & Z39.50		34.4%	167
Reports (Specialize & Web Based)		42.8%	208
Cataloging -- Authority Control		33.3%	162
Cataloging -- Batchloading to OCLC		23.7%	115
Cataloging -- Bibliographic record upgrade on OCLC		21.6%	105
Cataloging -- Daily reports of acquisitions bib records		5.6%	27
Cataloging --Database Cleanup		37.4%	182
Cataloging - Copy Cataloging		40.7%	198
Cataloging -- Original Cataloging		41.4%	201
Cataloging -- Consulting Support for those doing original cataloging		18.3%	89
Cataloging -- Bar Code Testing		9.1%	44
Hardware support		25.9%	126
Software support		34.8%	169
Training -- Cataloging		49.6%	241
Training -- Serials		13.0%	63
<b>Training -- Circulation</b>		<b>51.9%</b>	<b>252</b>
Training -- Acquisitions		11.1%	54
Training --Barcoding		26.1%	127

Testing new products/services for the LLSAP		8.0%	39
Joint content purchase -- My Media Mall, Ebsco		18.9%	92
Software Support Questions		13.6%	66
Software Help desk		17.7%	86
Troubleshooting connection between software & hardware		29.6%	144
Supporting "3rd" party services e.g. RFID, Self Check, Envisionware		7.6%	37
Other (please specify)		10.9%	53
<b>answered question</b>			<b>486</b>
<b>skipped question</b>			<b>272</b>

## 22. What is the primary method that you use to find information and resources in other catalogs after using the LLSAP catalogs (LCLS - Gatnet; LTLS - LINC; RPLS; SHLS - Silnet)

		Response Percent	Response Count
I-Share		5.9%	28
<b>OCLC WorldCat</b>		<b>65.6%</b>	<b>313</b>
I-Share and OCLC World Cat		24.1%	115
Other -- Please describe in other section		4.4%	21
Other (please specify)			46
<b>answered question</b>			<b>477</b>
<b>skipped question</b>			<b>281</b>

**23. You answered No to question 18. Your library is not a member of the LLSAP (LCLS -- Gatenet; LTLS LINC; RPLS; SHLS-- Silnet). What is the primary method that you use to find information about what the members of the LLSAP and other libraries own.**

		Response Percent	Response Count
LLSAP Catalog (LCLS -- Gatenet; LTLS LINC; RPLS -- HIP; SHLS -- IPAC)		25.6%	44
OCLC -- WorldCat		19.2%	33
I-Share and OCLC WorldCat		20.9%	36
I-Share and LLSAP Catalog ( LCLS -- Gatenet; LTLS LINC; RPLS -- HIP; SHLS -- IPAC)		14.5%	25
Other (please specify)		19.8%	34
<b>answered question</b>			<b>172</b>
<b>skipped question</b>			<b>586</b>

**24. OPTIONAL: Are there any other questions or issues we should consider as we continue our planning?**

	Response Count
	181
<b>answered question</b>	<b>181</b>
<b>skipped question</b>	<b>577</b>

**25. OPTIONAL: Please provide any suggestions for a name for our new organization.**

	<b>Response Count</b>
	158
<b>answered question</b>	<b>158</b>
<b>skipped question</b>	<b>600</b>

**26. OPTIONAL: Your Name**

	<b>Response Count</b>
	189
<b>answered question</b>	<b>189</b>
<b>skipped question</b>	<b>569</b>