

STRATEGIC PLAN MISSION, VISION, VALUES OPERATIONAL ASSUMPTIONS STRATEGIC DIRECTIONS AND GOALS

MISSION

The Illinois Heartland Library System is a community of multitype libraries developing partnerships and sharing resources in pursuit of excellent service.

VISION

We envision a future where all libraries & information partners collaborate to provide accessible & innovative services.

VALUES

We value--

- ❖ Open access and sharing of resources.
- ❖ Cooperation, collaboration and contribution among members & information partners.
- ❖ Quality customer services
- ❖ Honest and open communications among stakeholders.
- ❖ Respect and integrity in all interactions.
- ❖ The diversity of our members and their communities.
- ❖ Fiscal stability and accountability.
- ❖ The protection of Intellectual Freedom and Privacy.
- ❖ Innovation and creativity.
- ❖ Literacy

OPERATIONAL ASSUMPTIONS

The overall priority for services and programs that are financed through funding from the Illinois General Assembly through the Secretary of State's grant program will be the shared catalogs, resource sharing and delivery.

In addition the following assumptions will ensure that Illinois Heartland Library System will have a reliable operational structure.

- ❖ Operate a financially sustainable and efficient organization.
- ❖ Leverage the resources – material, personnel and fiscal – of the members and partners.
- ❖ Develop partnerships with relevant organizations and information agencies.
- ❖ Monitor trends and create opportunities for innovative services.
- ❖ Ensure good communications among member libraries and partners.

Strategic Direction I

Create dynamic and innovative resource discovery, sharing, and distribution services.

Goal 1

Provide a framework for members to participate in a “state of the art” integrated library system.

Objective 1

Support the continuation of 4 shared automation systems for libraries during FY 2012.

Objective 2

Develop a plan to consolidate the shared systems during FY 2012.

Goal 2

Implement a materials delivery process.

Goal 3

Connect library users to resources through sharing.

Strategic Direction II

Partner with the Illinois State Library and other agencies to support services.

Goal 1

Contract with the Illinois State Library to manage statewide services.

Objective 1

Partner with the Illinois State Library to support a regional Talking Books operation.

Objective 2

Operate Cataloging Maintenance Centers on behalf of libraries in Illinois as supported by the Illinois State Library.

Objective 3

Function as the fiscal agent for OCLC services and other statewide e-resource programs as requested.

Objective 4

Manage in partnership with the Illinois State Library the WebJunction Illinois program.

Goal 2

Seek funding opportunities to expand local, regional and statewide services.

Goal 3

Leverage system resources to support services

Strategic Direction III

Build sustainable learning opportunities.

Goal 1

Educate personnel on effectively using the cooperative services.

Goal 2

Promote available education events.

Goal 3

Develop unique learning programs.

Strategic Direction IV

Institute viable joint purchasing and cost savings programs.

Goal 1

Support joint purchasing and discount services.

Goal 2

Provide opportunities for cooperative purchasing of e-resources.

Goal 3

Identify services that would be more cost effective to provide as a group or negotiate with vendors to offer those services.

Strategic Direction V

Organize a process to support advisory services.

Goal 1

Assist libraries with seeking funding and grants.

Goal 2

Assist library staff in enhancing user services in a variety of library disciplines.

Goal 3

Offer guidance on governance and management of libraries.

Strategic Direction VI

Support and advocate for libraries and library services.

Goal 1

Educate elected and other officials about the value and role of libraries.

Goal 2

Identify and share research and trends that impact libraries and information services.

Goal 3

Provide opportunities to network and share services and strategies, which enhances education and the promotion of libraries.